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**The Company**

The Global Teamworking Company specialises in providing support for managers who lead and manage resources in multiple locations and whose teams operate with limited face to face contact.

We expedite the development of high performance teams and provide professional support in planning, managing and delivering projects.

Our consultants also have a proven track record of assisting client organisations in achieving substantial business improvements and cost reductions through initiatives such as our Value Management program.

The Global Teamworking Company is based in Europe and North America and serves clients worldwide from these locations.

**Services**

- Business Consultancy
- Development of High Performance Teams
- Virtual Collaboration Support
- Facilitation Support
- Training & Development
- Value Management Programs

**Training Events**

**Virtual Meetings**

- *Effective Virtual Meetings*

**Virtual Teamworking**

- *Virtual Teamworking for Business Leaders*
- *Virtual Teamworking for Team Leaders, Managers & Facilitators*
- *Virtual Teamworking for Team Members*

**Essential Skills Series**

- *Essential Skills for Six Sigma Black Belts*
- *Essential Consulting*
- *Essential Facilitation*
- *Essential Leadership*

**High Performance Team Series**

- *Essential Creativity*
- *Essential Meetings*
- *Essential Problem Solving*
- *Essential Process Improvement*
- *Essential Project Management*
- *Essential Virtual Teaming*

# Essential Process Improvement for High Performance Teams

**Workshop outline**

Many change initiatives focus on improvement to business processes in order to reduce cycle times, improve quality and eliminate non-value add activities. In this event, participants will learn how to analyse and improve processes to achieve maximum business benefits. The workshop will be held in a relaxed informal atmosphere conducive to the learning process and will have a flexible structure. It will be highly participative with formal consultant input blended with practical exercises and group work. All of these will be highly relevant to the participants work area. A comprehensive manual is also provided.

**Who should attend**

The workshop is designed for those who wish to improve their ability to make business processes more effective and efficient.

**Objectives**

For participants to:

- learn how to analyse current processes and design and implement improvements

**Content**

- Process Analysis
- Voice of the Customer
- Measurement
- Statistical Process Control
- Process Re-engineering
- Practical Process Improvement
- Process Design
- Tools and Techniques
- Implementation planning
- Stakeholder communication

**Duration**

Two days