



**EUROPE**

Tel: + 44 1661 823696  
Fax: + 44 1661 811099

**USA**

Tel: + 1 (703) 348 7751  
info@globalteamworking.com

**The Company**

The Global Teamworking Company specialises in providing support for managers who lead and manage resources in multiple locations and whose teams operate with limited face to face contact.

We expedite the development of high performance teams and provide professional support in planning, managing and delivering projects.

Our consultants also have a proven track record of assisting client organisations in achieving substantial business improvements and cost reductions through initiatives such as our Value Management program.

The Global Teamworking Company is based in Europe and North America and serves clients worldwide from these locations.

**Services**

- Business Consultancy
- Development of High Performance Teams
- Virtual Collaboration Support
- Facilitation Support
- Training & Development
- Value Management Programs

**Training Events**

**Virtual Meetings**

- *Effective Virtual Meetings*

**Virtual Teamworking**

- *Virtual Teamworking for Business Leaders*
- *Virtual Teamworking for Team Leaders, Managers & Facilitators*
- *Virtual Teamworking for Team Members*

**Essential Skills Series**

- *Essential Skills for Six Sigma Black Belts*
- *Essential Consulting*
- *Essential Facilitation*
- *Essential Leadership*

**High Performance Team Series**

- *Essential Creativity*
- *Essential Meetings*
- *Essential Problem Solving*
- *Essential Process Improvement*
- *Essential Project Management*
- *Essential Virtual Teaming*

# Essential Problem Solving

## for High Performance Teams

**Workshop outline**

The ability to continuously improve processes, systems and procedures and to eliminate problem areas is a key business requirement for all employees. This workshop will enable participants to practice using the problem solving process and learn a range of relevant tools and techniques. In addition they will have the opportunity to identify and tackle real problems with the aid of an experienced facilitator. The workshop will be held in a relaxed informal atmosphere conducive to the learning process and will have a flexible structure. It will be highly participative with formal consultant input blended with practical exercises and group work. All of these will be highly relevant to the participants job. A comprehensive manual is also provided.

**Who should attend**

All managers and staff who need to improve their ability to prioritise and solve problems effectively.

**Objectives**

For participants to:

- learn how to identify, analyse and creatively solve problems
- learn how involve and communicate to stakeholders

**Content**

- Managing effective meetings
- Problem identification and prioritisation
- Problem analysis process and tools
- Innovation and Creativity
- Decision making process and tools
- Implementation planning
- Stakeholder communication
- Analysis of relevant business issues
- Personal action plan

**Duration**

Two days